



Hush Puppy's Pet Services LLC

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www.hushpuppypetservices.com

TERMS & CONDITIONS

The parties here in agree as follows:

This Terms and Conditions agreement is made on this date _____ by and between Hush Puppy's Pet Services LLC (the Company), and _____ (the Pet Owner).

1. In the event of early return home, Pet Owner must notify Hush Puppy's Pet Services LLC promptly to avoid being charged for unnecessary visit(s).
2. Hush Puppy's Pet Services LLC is authorized to perform care and services as outlined on this contract. Hush Puppy's Pet Services LLC is also authorized by signature below to seek emergency veterinary care with release from all liabilities related to transportation, treatment and for expense incurred, plus any additional fees for attending to this need or any expenses incurred for any other home/food/supplies needed. Should the specified veterinarian be unavailable, Hush Puppy's Pet Services LLC is authorized to approve medical and/or emergency treatment (excluding euthanasia) as recommended by a veterinarian.
3. In the event of inclement weather or natural disaster, Hush Puppy's Pet Services LLC is entrusted to use best judgment in caring for pet(s) and home. Hush Puppy's Pet Services LLC will be held harmless for consequences related to such decisions.
4. Hush Puppy's Pet Services LLC agrees to provide the services stated in this contract in a reliable, caring and trustworthy manner. In consideration of these services and as an express condition thereof, the client expressly waives and relinquishes any and all claims against Hush Puppy's Pet Services LLC except those arising from negligence or willful misconduct on the part of the Hush Puppy's Pet Services LLC.
5. Pet Owner understands the contract also serves as an invoice and takes full responsibility for prompt payment of fees upon completion of services contracted. A late fee of \$10 per week will be added to unpaid balances after 30 days. Handling fee of \$ 25 will be charged on all returned checks. In event it is necessary to initiate collection proceedings on the account, Client will be responsible for all attorney's fees and costs of collections.
6. In the event of personal emergency or illness of Hush Puppy's Pet Services LLC employee, Pet Owner authorizes Hush Puppy's Pet Services LLC to arrange for another qualified person to fulfill responsibilities as set forth on this contract. This replacement will be covered under Hush Puppy's Pet Services LLC insurance and liability.
7. All pets are to be currently vaccinated. Should an employee of Hush Puppy's Pet Services LLC be bitten or otherwise exposed to any disease or ailment received from Pet Owner's animal, it will be the Pet Owner's responsibility to pay all costs and damages incurred by the victim.
8. Hush Puppy's Pet Services LLC reserves the right to terminate this contract at any time before or during its term if Hush Puppy's Pet Services LLC, in its sole discretion, determines that a danger exists to the health or safety of an employee of Hush Puppy's Pet Services LLC. If concerns prohibit Hush Puppy's Pet Services LLC from caring for the pet, Pet Owner authorizes placement of the pet in a kennel, with all charges therefrom to be charged to Pet Owner. Every attempt will be made to notify Pet Owner regarding such situation.
9. All pets and their environment must be free from ALL communicable diseases, including parasites such as worms, mites, ticks, and fleas ... this also includes mange. If a pet is found to be in violation of this, service will be discontinued and the Pet Owner is responsible for arranging other pet sitting accommodations for the pets and/or for arranging for transport of animal to kennel or a vet. If concerns prohibit Hush Puppy's Pet Services LLC from caring for the pet, Pet Owner, assumes all responsibility for all additional charges incurred for transport or other care. Every attempt will be made to notify Pet Owner regarding such situation.
10. In the event that Hush Puppy's Pet Services LLC is required to employ a locksmith to gain entry into Pet Owner's premises due to a malfunction of the lock or a failure of the client to leave a key, it shall be the responsibility of

the Pet Owner to reimburse for all costs incurred. The Pet Owner expressly gives Hush Puppy's Pet Services LLC the authority to employ a locksmith on Pet Owner's behalf in the event of the aforementioned occurrence.

11. Hush Puppy's Pet Services LLC is not responsible for damage to the home beyond the control of the Hush Puppy's Pet Services LLC. This includes, but is not limited to leaks, electrical problems, and acts of nature. In these situations, Hush Puppy's Pet Services LLC will attempt to contact the Pet Owner and then the emergency contact before making subjective decision on dealing with the problem. All repairs and related fees (including special service emergency service time and coordination fees) will be paid by the Pet Owner, or fully reimbursed to Hush Puppy's Pet Services LLC within 14 days.
12. At the time that service is booked, Pet Owner will notify Hush Puppy's Pet Services LLC of everyone who has been granted access to the home during the service period. All other individuals that visit the home will leave a log of their visit.
13. Hush Puppy's Pet Services LLC is not responsible for any damage to property of the Pet Owner or others unless such damage is caused by the negligent act of Hush Puppy's Pet Services LLC. Hush Puppy's Pet Services LLC agrees to remain fully insured including bonding. Hush Puppy's Pet Services LLC accepts no responsibility for security of the premises or loss if other individuals have access to a Pet Owner's home, or if the home is not property secured.
14. Pet Owner must have legal rights to place the animals in the care of Hush Puppy's Pet Services LLC, kennels and Veterinary clinics. Hush Puppy's Pet Services LLC cannot service a home with "visiting" pets or animals that do not belong to the resident of the service site without separate sets of agreement forms signed by each rightful owner(s).
15. Hush Puppy's Pet Services LLC shall not be held responsible for the loss, injury, death or actions of any pet that the Pet Owner has let outside or has instructed Hush Puppy's Pet Services LLC to allow outside while Hush Puppy's Pet Services LLC is not there. This includes pets with doggie doors and outdoor pets.
16. Pet owner is responsible for pet-proofing the house and yard and the security fences/gates/latches. Hush Puppy's Pet Services LLC will not be responsible for the safety of any pets and will also not be liable for the death, injury, disappearance, or legal consequences of any pet with unsupervised access to the outdoors. All pets with electronic fences must wear their collars with fresh batteries. We are not responsible for any animals that cross the perimeter.
17. Pet owner assumes full responsibility for the payment and/or reimbursement for any and all veterinary services rendered including but not limited to diagnosis, treatment, grooming, medical supplies and boarding. Such payments will be made within 14 days of the initial incident. (As outlined in Veterinarian consent form)
18. Pet owner notifies Hush Puppy's Pet Services LLC of any signs of injury or possible illness of any pet before any visit as soon as the condition appears. Hush Puppy's Pet Services LLC reserves the right to cancel service at any location where a pet with a potentially infectious condition exists.
19. Pet Owner agrees to discuss any concerns with Hush Puppy's Pet Services LLC within 24 hours of return after service.

Pet Owner authorizes this signed contract to be valid approval for future services of any purpose provided by this contract permitting Hush Puppy's Pet Services LLC to accept telephone reservations for service and enter premises without additional signed contracts or written authorizations.

I have reviewed this service contract for accuracy and understand the contents of this form.

_____	_____	_____	_____
Pet Owner	date	Hush Puppy's Pet Services LLC	date
Signature		Signature	
_____		_____	
Pet Owner		Hush Puppy's Pet Services LLC	
Printed name		Printed name	